

LIMITED WARRANTY

All CRAMCO products are warranted to the original consumer for normal residential use for one year from the date of purchase against defects in material or workmanship. **A copy of the original receipt must be provided along with photos of all damages.** This warranty does not cover damage that occurred while in the consumer's possession, which is not attributable to material or workmanship defects. This warranty does not apply to defects resulting from improper use, care or assembly, commercial/institutional use, unauthorized repair or alteration, or from negligence. During the one year period CRAMCO will at its discretion replace the defective part at no cost except for transportation, handling and shipping costs which will be charged to the consumer.

For consumers, if the product is **outside the one-year warranty** and we have deemed the item(s) not a manufacturing defect, there will be a charge for the item along with shipping & handling.

If the quality department deems the damage as a manufacturing defect Cramco will replace the part/product, however, the customer/consumer will be responsible for any freight/shipping & handling charges.

This is a limited warranty, any defect not specifically covered herein is excluded. Where allowed by law, CRAMCO, disclaims liability for all special, incidental and consequential damages.

CLAIMS AND MERCHANDISE RETURNS

During the one-year period any covered defects will be remedied by CRAMCO without charge. The consumer shall return the product to the place of purchase. CRAMCO will at its discretion replace the defective goods. CRAMCO reserves the right to replace merchandise deemed defective with similar merchandise of similar value if the original merchandise is no longer available.