



Contact Information

Customer Service:

Primary contact for placing orders, checking on order status, making order changes, reporting any concerns about a product, etc.

- **Phone:** 419-468-5794, Option 1
- **Email:** customerservice@schillinginc.com

Technical Sales:

Contact your sales representative for all sales and technical related questions.

- **Phone:** 419-468-5794, Option 1
- **Email:** sales@schillinginc.com

Technical Service:

- **Phone:** 419-468-5794, Option 1
- **Email:** techservice@schillinginc.com

Quotes:

Submit request for quotes to your technical sales representative or customer service by phone, fax or email:

- **Phone:** 419-468-5794
- **Fax:** 419-468-7999
- **Email:** sales@schillinginc.com
- **Email:** customerservice@schillinginc.com

Purchase Orders:

Orders can be emailed, faxed, or mailed to:

- **Email:** customerservice@schillinginc.com
- **Fax:** 419-468-7999
- **Mail:** Schilling Inc., 275 Gelsanliter Rd, Galion, OH 44833

Payments:

Send all invoice payments to:

- **Mail:** Schilling Inc., 275 Gelsanliter Rd, Galion, OH 44833

If you wish to make payments using ACH, our bank information is as follows:

Bank Name: JP Morgan Chase Bank

Bank Routing Number: 044000037

Company Name: Schilling Inc.

Company Account Title: Operating Account

Company Account Number: 215268621

- **Phone:** 419-468-5794, Option 4
- **Email:** ar@schillinginc.com

Artwork Services:

For specific questions regarding artwork or modifications, please contact Artwork Services at:

- **Phone:** 419-468-5794, Option 3
- **Email:** artwork@schillinginc.com
- **For digital files, send to email:** artwork@schillinginc.com

Returns:

Frames: When returning frames for re-use, send to the Ohio facilities.

Manufacturing Locations:

Schilling Inc.
275 Gelsanliter Rd
Galion, OH 44833

All other returns, refer to our Returns Policy posted on schillinginc.com