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To whom it may concern,

IDEXX Vessels (such as WV120SBST-200) that appear to have droplets of water in them are vessels with sodium thiosulfate powder that has changed from a solid to a liquid form. We do occasionally hear from customers who have observed this change, particularly in the summer months when the vessels may be either transported or stored under warmer conditions.

Sodium thiosulfate has a relatively low melting point (48C or 118F). The vessels remain sterile until opened and the sodium thiosulfate in a liquid form will neutralize up to 10ppm of chlorine, which is our label claim, just as it would as a solid. Sodium thiosulfate as a liquid does not affect the product performance. This would apply to the following products:

WV120SBST-20	120ml sterile vessel w/ sodium thiosulfate
WV120SBST-200	120ml sterile vessel w/ sodium thiosulfate
WV150SBST-200	150ml sterile vessel w/ sodium thiosulfate
WV290SBST-100	290ml sterile vessel w/ sodium thiosulfate
WV120ST-20	120ml sterile vessel w/ sodium thiosulfate
WV120ST-200	120ml sterile vessel w/ sodium thiosulfate

Please contact me with any questions.

Regards,

A handwritten signature in blue ink that reads "Krista Doucette".

Krista Doucette
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