



# SPRING COURSES

## WHEN/WHERE:

### MARYLAND

MAY 16TH  
HAMPTON INN  
5311 BUCKEYSTOWN PIKE  
FREDERICK, MD 21704  
301-698-2500

### SOUTH CAROLINA

MAY 18TH  
HYATT PLACE GREENVILLE  
40 W ORCHARD PARK DR  
GREENVILLE, SC 29615  
864-232-3000

## INFO:

CEU'S: TBD  
COST: \$99/PERSON

PRE-REGISTRATION IS  
REQUIRED. ON SITE  
REGISTRATIONS WILL  
NOT BE ACCEPTED!  
Registration is NOT open  
to manufacturers or distributors.

## SCHEDULE:

### 8:30 AM-10:30AM

THOUSANDS OF WORDS: EFFECTIVE CLIENT  
COMMUNICATION USING DIGITAL PHOTOGRAPHY.

*Instructor: David Kline*

### 10:45 AM-12:30 PM

#### PART 1

WATER IS GOLD: RECOGNIZING, REPAIRING, AND  
PROFITING FROM WATER ISSUES IN CHIMNEY SYSTEMS.

*Instructor: Bill Ryan*

### 12:30 PM-1:15PM

LUNCH PROVIDED BY OLYMPIA CHIMNEY SUPPLY

### 1:15PM-2:30PM

#### PART 2

WATER IS GOLD: RECOGNIZING, REPAIRING, AND  
PROFITING FROM WATER ISSUES IN CHIMNEY SYSTEMS.

*Instructor: Bill Ryan*

### 2:45PM-4:45 PM

SERVICING GAS APPLIANCES: TAPPING INTO  
AN UNDERSERVED MARKET

*Instructor: Dennis Dobbs*

This Educational Summit is being  
brought to you by:



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A minimum of 15 registrants are required for training to commence. Should fewer than fifteen people be registered for the event 14 days prior to the scheduled date, Olympia will regrettably cancel the event. If the event is sold out, you will be placed on a waiting list and notified if there is a cancellation. Important: If any event details do change, we will communicate directly to each person registered to attend.