



## **Go To Parts Return Policy**

Buyer shall have the right to inspect purchased parts received, and reject the parts if non-conforming.

Buyer shall be deemed to accept the parts unless it provides Go To Parts with notice of any such Non-Conforming parts as follows:

- Non-Conforming parts must be wrong or damaged parts that were shipped to Buyer due to Go To Parts' error.
- Buyer must return such non-conforming wrong or damaged parts within 30 days of receipt to avoid a re-stocking fee; non-conforming parts returned after 30 days will incur a re-stocking fee of 30%.
- Go To Parts shall pay freight and shipping charge as FOB destination for all non-conforming parts.
- Unless damaged in shipment, non-conforming parts must be (i) of good quality and in saleable condition as new parts, and (ii) properly packaged, labelled, and accompanied with shipping documents that include Go To Parts part numbers and quantities returned.

### **For accepted parts:**

#### **1) Returns of recent purchases or "Grace Period Returns":**

- Parts returned without cause (no fault of Go To Parts) within 30 days of delivery date are not subject to a re-stocking fee.
- Buyer pays freight and shipping charges as FOB destination for all returned goods.
- All returned goods must be (i) of good quality and in saleable condition as new parts, and (ii) properly packaged, labelled, and accompanied with shipping documents that include Go To Parts part numbers and quantities returned.

#### **2) All other returns of unwanted inventory (outside of policies above)**

- Subject to re-stocking fee of 30%.
- Parts must have been purchased from Go To Parts (not another vendor) within the last twelve (12) months. Any parts purchased outside of 12 months are not returnable unless specific permission is provided by GTP prior to return.
- Buyer pays freight and shipping charges as FOB destination for all returned goods.
- All returned goods must be (i) of good quality and in saleable condition as new parts, and (ii) properly packaged, labelled, and accompanied with shipping documents that include Go To Parts part numbers and quantities returned.